



....., date.....r.
(place, date)

COMPLAINT FORM

1. Customer details

Name and Surname	
Adress	
E-mail	
Phone	

2. Information about the subject of the complaint

Goods (commodity code/serial number/name)	
Purchase date	
Description of the defect (including when the defect occurred)	

3. Customer's request (in connection with Article 561 of the Act of April 23, 1964, Civil Code):

- free repair of the goods
- exchange for new goods
- withdrawal from the contract and refund of the paid price*
- reducing the price of the goods*

*Information: The Customer has the right to request a refund of the price paid or a reduction in the price of the Goods, unless the Seller immediately and without excessive inconvenience to the Customer replaces the defective Goods or removes the defects. This limitation does not apply if the Goods have already been replaced or repaired by the Seller or the Seller has not repaired or replaced the Goods with a new one.

.....
(Customer's signature)